

AAA HEATING AND COOLING

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Pre-eminent Technologies
Attn: Bob Cook
535 Dock Street, Suite 111
Tacoma, WA 98402

Dear Bob:

Our company recently began using the ProfitMaxx program. Since we began using it we can easily see where our service department's revenue is at the touch of a button. We now know which techs are profitable and which ones need a little more help.

I have found ProfitMaxx to be a service manager's godsend. ProfitMaxx is so easy to use that anyone can input the information into the system. The tech support has been absolutely wonderful! When I've had questions, they were answered immediately so I could understand.

Now I can confidently present the service department report at our weekly meeting with detailed reports to back me up. I would recommend ProfitMaxx to any company who wants to insure that their service department is profitable.

Sincerely yours,



Toinette Foster
Service Manager

TF/jh