

Daily Technician Activity

Sample Company

Service Type: ALL
Wednesday, July 30, 2003

	Total	Bruce Durn	Bryant Bryant	Rob Roy	Shawn Kemp
Total Hours Worked	42.26	10.25	10.76	13.0	8.25
Service Call Detail					
Total Service Call Hours	37.26	8.75	10.26	11.5	6.75
Total Service Calls	19	2	6	7	4
Billable Hours	22.84	0.0	10.26	7.58	5.0
Billable Service Calls	14	0	6	5	3
Call Backs	1	0	0	0	1
Customer No Show Detail					
Customer No Show Hours	0.0	0.0	0.0	0.0	0.0
Customer No Shows	0	0	0	0	0
Revenue Detail					
Residential Revenue - Cash/Check/Plastic	\$1,501.95	\$0.00	\$375.95	\$362.00	\$764.00
Residential Revenue - Company Charge	\$239.00	\$0.00	\$203.00	\$36.00	\$0.00
Commercial Revenue	\$641.00	\$0.00	\$452.00	\$189.00	\$0.00
Total Revenue	\$2,381.95	\$0.00	\$1,030.95	\$587.00	\$764.00
Average Revenue Per Hour	\$56.36	\$0.00	\$95.81	\$45.15	\$92.61
Goals					
Revenue Goal	\$1,840.52	\$0.00	\$752.00	\$501.02	\$587.50
Percent Of Revenue Goal	129.42%	--	137.09%	117.16%	130.04%
Leads And Maintenance Agreements					
Sales Leads	1	0	0	0	1
Maintenance Agreement Units Sold	2	0	2	0	0
Maintenance Agreement Units Renewed	0	0	0	0	0